

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has an affirmative reputation for building durable and dependable forklifts. They are known worldwide as a corporation who has a proud heritage and who maintains a benchmark of distinction in equipment manufacturing and design.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains faithful to their pledge of helping to foster a healthier tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a manufacturer of mining and construction equipment. Very soon the company grew into an industry leader and was accountable for building Japan's first contemporary bull dozer and farm tractor.

Komatsu has developed into a international giant over the last few decades thanks to their expertise and strength in the field of logistics, mining, excavating and construction. By means of modern designs and technological superiority, they remain at the forefront of these industries.

Since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using contemporary design techniques and superior manufacturing functionality, Komatsu has distinguished themselves through the manufacture of reliable and rugged forklifts that customers from around the world have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was created to satisfy the growing need for its products in the North American market. To improve expenditures and efficiencies, a contemporary plant was developed in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and manufacturing operations.

Remaining one of the leading suppliers and manufacturers of rugged and modern lift trucks at the moment, Komatsu Forklift U.S.A., Inc continues to satisfy their customers's desires worldwide. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's satisfied clients along with their North American clients.

After countless years of establishing and maintaining quality customer service bonds with clients, Komatsu Forklift understands that satisfying the requirements of the customer is paramount. Komatsu begins all new initiatives and product developments with the customer's input. By welcoming participation and opinions, they are able to determine client wishes and expectations then develop revolutionary concepts and then build to exceed Komatsu Engineering Principles. Assuring customers that quality is designed from the start and sustained through the manufacturing, service and sales processes, allows Komatsu to end up with a top-quality product from start to finish.

The engineers at Komatsu are experts who concentrate on designing heavy-duty technologies, forklifts and construction equipment. Their design expertise assures that every piece of equipment will last in even the toughest functions and environments. Adherence to precise engineering principles permits Komatsu Forklift to meet ISO 9001 standards. Computer aided design and rigorous internal quality standards all add to top-quality forklift products. Komatsu Engineering Standards translate the current and progressive expertise used in advanced mining and construction equipment into world class equipment.

The contemporary plant in Covington, Georgia has all the needed requirements for full scale manufacturing. This facility is able to take raw steel and manipulate it by preparing, welding, and fashioning it. When assembled and painted the forklifts are ready to leave the facility and enter the marketplace. Maintaining quality control throughout the duration of the manufacturing process, assures clients that the quality is built into Komatsu's products from the very beginning.

Komatsu believes given that a product is only as valuable as the individuals who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their dedicated dealer networks who strive to exceed expectations. Specialized in all aspects from product sales, service or operating training, or aftermarket support, their diverse network of knowledgeable and capable professionals are available. Komatsu Forklift Dealer locations across the nation have a Komatsu OEM parts on-hand to offer the necessary service required to keep customers's operations running effortlessly. Computerized, real-time access with next day distribution from their highly automated supply center is an alternative option. The on-line K-Link system assists dealers with on-line parts management, service and acquisition for all major forklift brands.

At Komatsu Forklift U.S.A., Inc. they recognize that their world-class businesses rely on Komatsu lift trucks in their day-to-day operations. So Komatsu focuses their attention on their national account clients enabling them to benefit from an original relationship that facilitates them adapt their relationship in order to raise customer productivity and profits. Komatsu countrywide account consumers have access to on-line parts and operations support system and a comprehensive fleet administration program, offering the ability for Komatsu to be their total solution for any lift truck concerns.

The resourceful and dependable staff members at Komatsu Forklift U.S.A., are dedicated to providing excellent customer support even if it comes in the form of instruction, product sales, aftermarket support, and longterm maintenance. They want to ensure that the consumer support provided will help their clients meet or exceed their business goals while establishing strong working partnerships in the process. Komatsu strives to understand each of their customers's unique means of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in contact with one of their many community Komatsu lift truck dealers to discover more about the several products and services available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of customers world-wide rely on the Komatsu family of products everyday.